Ezenia InfoWorkSpace

Technical Bulletin TB08-014   Change Request: 10002

Title: IWS 3.0 Client Silent Uninstallation

Platform	Version	Operating System	Category
IWS & LP	3.0 3.0.1A 3.0.6.x	Windows	Client

Description:

This procedure lets administrators silently uninstall the IWS and LP clients (locally or remotely). This procedure also uninstalls J2RE 1.4.2_10, and JRE 1.5.0_11.

WARNING: This uninstall is only for IWS 3.0, 3.0.1A, and 3.0.6.x. _Do not_ attempt to uninstall any other version of IWS. Doing so may render your system unusable.

Action:

1.   Acquire the uninstall.zip file from Ezenia! Inc.
     See ftp://ftp.ezenia.com/silent_uninstall/

2.   Unzip the file.

3.   Put the contents in a single folder on the server system, or in a folder that the client system can access.

4.   Launch the file uninstall.bat

For technical support, please contact Ezenia Customer Support
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